Office of Developmental Programs

Supportive Technology Resources

Remote Supports

Remote Supports (RS) involve the use of **technology** that uses **two-way real time communication** in a person's home or community, allowing **offsite caregivers** to **monitor and respond** to the person's health and safety needs.

Remote Supports are used during situations where direct services are not required. This service is available through ODP's waivers and assists people 16 years and older in obtaining and/or maintaining their **independence and safety** and to decrease the need for assistance from others.

Remote Supports are integrated into a person's support plan and can be combined with other services throughout the day.

Remote Supports include the following:

- Staff who monitor and respond to the participant's needs
- Technology utilized in the home and community that is monitored by the staff
- Technology utilized for two-way real time communication
- Equipment necessary to operate the technology
- Costs for delivery, installation, adjustments, monthly testing, monitoring, maintenance, and repairs to the technology and equipment necessary to operate the technology
- Training for the individual, family, natural supports, and any support professionals that will assist with the use of the equipment initially and ongoing as needed

Questions and Comments:
Please contact ra-PWODP_Outreach@pa.gov.

For more information, please visit - https://home.myodp.org/resources/supportive-technology.

Department of Human Services   Page 1 of 1   Last Updated: 8/4/23