



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HUMAN SERVICES

December 29, 2025

Ashlee Hershberger
Center for Community Resources
100749100
ahershberger@ccrinfo.org

RE: Notice of Supports Coordination Performance-
Based Contracting Final Determination

Dear Ashlee,

On December 10th, Center for Community Resources was notified of the Department of Human Services, Office of Developmental Programs (ODP) determination from the evaluation of the established performance measures for Performance-Based Contracting (PBC).

ODP has conducted a review of the validation process for the QDI.01.6 Restrictive Procedures measure and has determined that for the contract period January 1, 2026 – June 30, 2027, QDI.01.6 will not be considered as part of the PBC evaluation for any SCO. However, ODP recommends process improvement regarding the documentation and tracking associated with this measure. Accurate data related to restrictive plans is critical for the health, safety, and protection of individual rights of people you serve.

ODP's updated determination for Center for Community Resources identifies no unmet performance areas. The SCO is eligible for the provisioning of supports coordination services through the Consolidated, Person Family Directed Support (P/FDS), Community Living 1915(c) Waivers, and Pennsylvania State Plan for contract cycle January 1, 2026 - June 30, 2027.

If you have any questions regarding this notice, or any other questions regarding Performance-Based Contracting, please contact RA-PWODPPBC@pa.gov.

Sincerely,

Kristin Ahrens
Deputy Secretary
Office of Developmental Programs