MyPBC Portal Training: Residential Services

Office of Developmental Programs (ODP)

February 5, 2026

Agenda

New Submission Process

MyPBC Portal Demo

MyPBC Portal Questions & Feedback

Video Recap: Tier Selection Checklist & Submitting Your Form

Provider Toolbox

What To Expect Next

New Submission Process

Building on last year's solid foundation, we're excited to introduce a user-friendly tool that streamlines PBC submissions, supporting providers and paving the way for even greater collaboration.

ODP Performance-Based Contracting

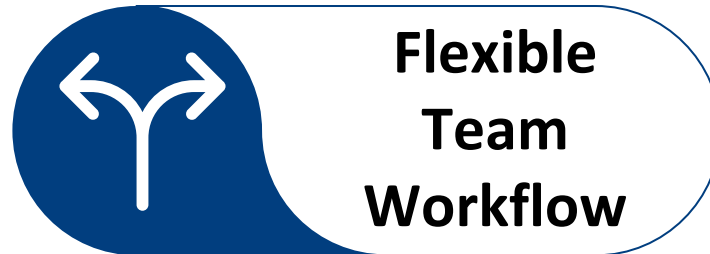| Former Process	New Process
• QPro Survey data collection	• MyPBC Portal one-stop shop
• Resolution Process handled via email	• Resolution Process within Portal
• Survey user challenges	• Ability to save and finish later
	• Convenient collaboration and tracking

New Submission Process (cont.)

Multiple users from your agency can collaboratively access, edit, and save progress on a Form.

Collaborate in Real Time

Save and Return Anytime

Flexible Team Workflow

Go To Webinar Questions

Submit your question during the webinar by following the steps below.

STEP 1

Locate the Questions Section in the Control Panel

▼ Questions

Enter your question here

STEP 2

Type your Question or Comment in the box

Send

STEP 3

Select Send

Go To Webinar Questions (cont.)

As you watch the demonstration, consider the following:

Are there any steps that feel unclear or confusing?

Which feature or part do you think will be most useful to you?

MyPBC Portal Demo

MyPBC Portal Questions and Feedback

Please use the Question Pane

If you still have questions, send an email to RA-PWODPPBC@pa.gov

Video Recap: Tier Selection Checklist

ODP monitored data is now available in MyPBC Portal for review.

An overall **Tier Level** is indicated on the **My PBC Profile** screen. The indication considers measures individually and does not account for composite scoring.

MyPBC Portal

Home | My PBC Profile | Contact Us | Help | Logout

ODP Monitored Performance Measures — Primary Tier Indicated

> AC: Access

> CN-C: Supporting Individuals with Complex Needs (Clinical)

> RM-HRS: Risk Management – Health Risk Screening Fidelity

⌄ RM-IM: Risk Management – Incident reporting fidelity

⌄ **Measure RM-IM.01.1:** Provider demonstrates reporting fidelity: Maximum number of incidents (potentially indicative of abuse or neglect) not reported may not exceed 1% of overall reported incidents by provider — Primary Level

Percentage of incidents not reported: **0%**

⌄ **Measure RM-IM.01.2:** Provider demonstrates reporting fidelity: Maximum number of incidents not reported timely may not exceed 10% of overall reported incidents by provider. — Primary Level

Percentage of incidents not reported timely **0.5%**

Measure	Select	Clinically Enhanced
CN-C.01.4: 1:15 minimum ratio of FTE behavioral/mental health clinical staff to individuals served		✓
CN-DD/Bx.01.1: Specified staff have completed training on Autism Spectrum Disorder (ASD)	✓	✓
CN-DD/Bx.01.2: 50% (select)/70% (CE) of total behavioral supports hours as face-to-face time*	✓	✓
CN-DD/Bx.3.4: Whitelisted crisis prevention and de-escalation training programs*		✓
DM.02: Have an EHR in use (minimum requirement is electronic medication administration records until June 30, 2026)	✓	✓
QI.02.4: Have at least one leadership team member that is QM Certified	✓	✓
QI.03.3: Support ODP data collection on family satisfaction with provider engagement	✓	✓
RC.01: Provider maintains regular license status for all applicable residential homes	✓	✓

The checklist on the right includes a list of advanced tier measures.

Review this list to help your agency decide which tier to submit for.

Tier Level indications differ based on the specific requirements for each measure. They indicate the tier level of your agency's data.

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Video Recap: Submitting Your Form

Confirm your Form is properly submitted before the deadline.

01
Complete all mandatory questions
before submitting your Form to ODP

02
Review submission status
"Completed" means ODP has received your Form

03
Submission window: February 16 – March 16
Edit your Form within this period

04
No changes after March 16
Only "Completed" submissions will be reviewed

Provider Toolbox

There are helpful resources available to support you as you complete your MyPBC form.

Provider Job Aid
MyPBC Portal Help Page

Step-by-step instructions to use the MyPBC Data Submission Portal
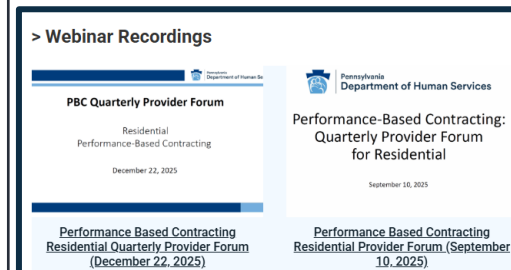
Training Video
MyPBC Portal Help Page

Walkthrough of the PBC submission process from start to finish
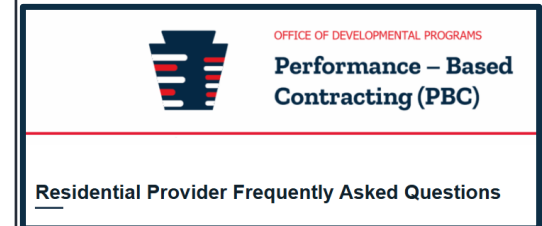
Webinar Recording
MyODP Website

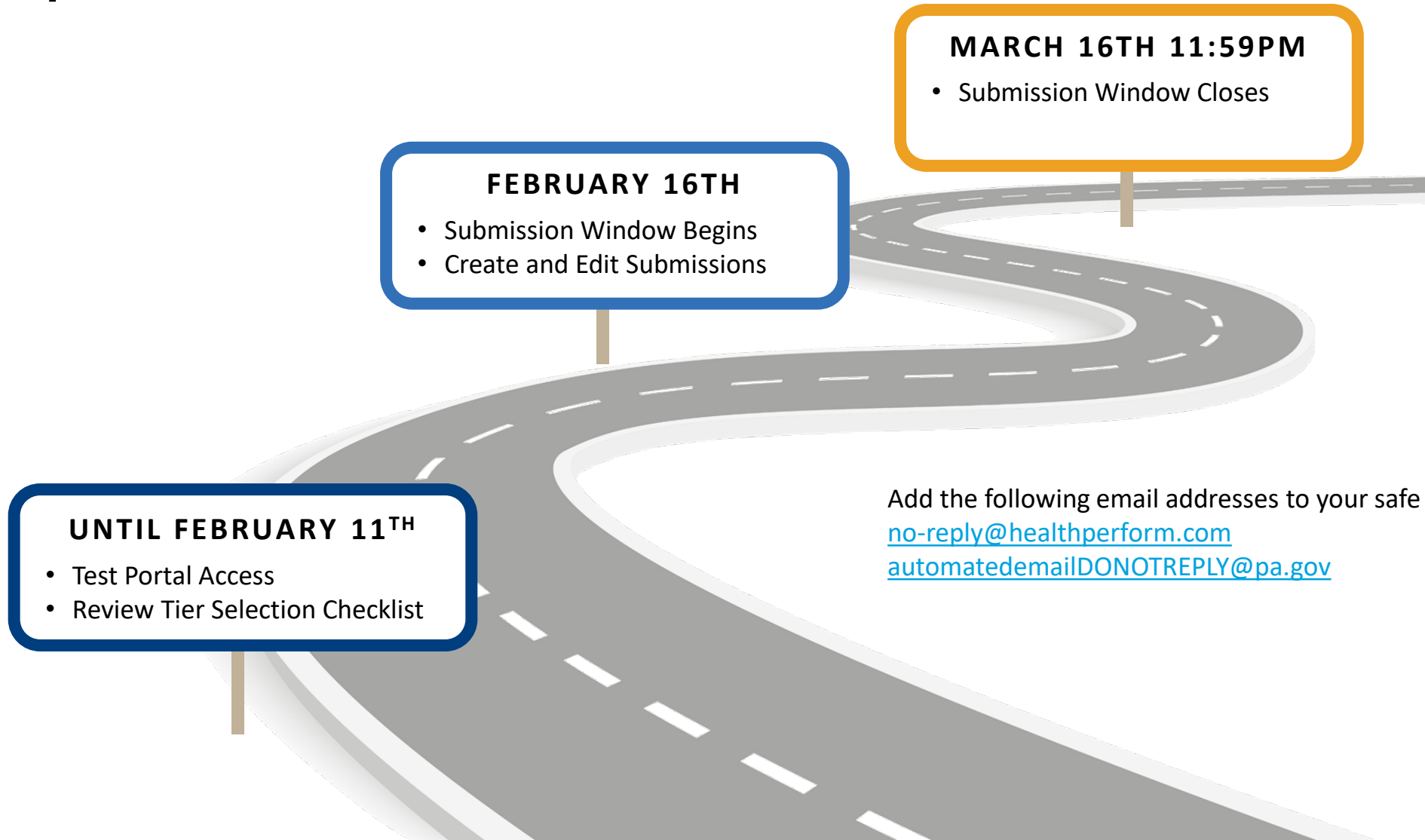

Today's full training presentation and session recording

PBC FAQs
MyODP Website

Answers to common questions about PBC

What To Expect Next

MARCH 16TH 11:59PM
- Submission Window Closes

FEBRUARY 16TH
- Submission Window Begins
- Create and Edit Submissions

UNTIL FEBRUARY 11TH
- Test Portal Access
- Review Tier Selection Checklist

Add the following email addresses to your safe senders list:
no-reply@healthperform.com
automatedemailDONOTREPLY@pa.gov

Thank you!