



Fiscal Year (FY)2022-2023 Workplan



COMMUNITY OF PRACTICE FOR SUPPORTING FAMILIES PENNSYLVANIA STATE TEAM

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Abstract

This document reflects ongoing efforts as well as areas of focus for new or enhanced strategies for the Supporting Families Director and Leadership Team for the fiscal year. It is a companion to the Comprehensive Workplan. Actions are organized under Strategies that are listed in Office of Developmental Programs' Information Sharing and Advisory Committee's (ISAC) Recommendation #4.

Accomplishments

FY 2021-2022

Discovery and Navigation

- Charting the LifeCourse (CtLC) Workshop Series for Supports Coordinators 11/21-22/2022
- Racial Equity and Diversity Conversation 2/2022
- Training on CtLC for professionals is now offered quarterly through the Office of Developmental Programs (ODP)

Connecting and Networking

- First PA CtLC Ambassador Event held 11/2021
- Supporting Families ListServ began a Tip of the Month for Regional Collaboratives for Supporting Families
- PA Family Network introduced Waiver Workshops & Sibling options

Goods and Services

- Targeted Support Management (TSM) Bulletin Released
- American Rescue Plan Act (ARPA) funds announced for certifications including the LifeCourse Ambassador Series

STRATEGY 1: Recognize that family is defined by the person; by whom is important to the person. It may include biological and chosen family or staff.

New Activities

1. The Supporting Families Director will determine whether there are current National Core Indicator (NCI), Independent Monitoring for Quality (IM4Q) or Quality Assessment & Improvement (QA&I) measures that discuss involvement of family designated by the person in developing and revising the Individual Support Plan (ISP). This includes researching requirements in regulation that can be measured and where/if it is measured.

Continued Activities

In initial stages

1. The 6100 Regulatory Compliance Guide (RCG) and trainings on the RCG explain that family includes persons designated by the individual.
 - Include guidance for ISP teams about supporting people with Intellectual and Developmental Disabilities/Autism (IDD/A) and complex communication needs to identify family.

Established and ongoing

1. ODP incorporates the concept that family is defined by the person broadly across all trainings and policies.
 - This includes communications from the Community of Practice (CoP) for Supporting Families Leadership Team (hereafter referred to as Leadership Team).
2. Self-Advocates United as 1 (SAU1) Ambassadors are integral members of the Leadership Team.
 - As such, they provide trainings and mentoring as well as technical assistance (TA) to partners.
 - SAU1 provides Vision Events training to help people learn Charting the LifeCourse (CtLC) concepts including why and how to create and use the full CtLC Portfolio (one page profile,

trajectory, and Integrated Supports Stars) to help identify ways to reach and communicate their vision for a good life.

3. ODP shares announcements from SAU1 in a variety of ways to reach a broader stakeholder group including: the MyODP training calendar, MyODP News Online Digest, and the ODP-Supporting Families ListServ which can be joined by emailing <http://listserv.dpw.state.pa.us/Scripts/wa.exe?SUBED1=odp-supporting-families-cop&A=1>.
4. At ODP State Centers, training on CtLC has been completed for many staff, people living in the State Centers and is ongoing for others. CtLC information is provided to people living in State Centers and to their families by sending information, having 1:1 talks, and sharing information at family events.

STRATEGY 2: Support the work of the PA Family Network to reach families with a consistent message of the importance of family expectations of a good life for family members and opportunities for discovery and navigation of support/service systems and community-based resources.

New Activities

1. In alignment with ISAC Recommendation #14, PA Family Network will apply the lens of racial equity to their work.
 - Return to some in-person events.
 - The Safety and Community Workshop is being updated. By consulting with Vision for Equality's parent support groups, content is being added that addresses the racial inequities and social barriers being faced. This opens the topic to better reflect all people and where they live.
 - PA Family Network plans to hire additional family members and advisors who are racially and ethnically diverse.
2. PA Family Network has plans to initiate specific opportunities for grandparents led by grandparents in the future.
3. The Supporting Families Director and Leadership Team will identify and implement strategies to further **inform families** that PA Family Network is available.
 - **Supports Coordinators (SCs)** and **Regional Collaboratives** are requested to share information with families about opportunities available through the PA Family Network.
 - IM4Q data is available to inform us of family awareness of PA Family Network & event attendance.
 - In 2020-2021, 26% of relatives said they were aware of the PA Family Network; of those who were aware, 26% had attended a workshop led by the Network of Family Advisors.

This was a 5% increase in awareness and a 2% increase in workshop attendance from the previous year.

- In 2019/2020, 22% of relatives said they were aware of the PA Family Network; of those who were aware, 24% had attended a workshop led by the Network of Family Advisors.
- In 2018/2019 22% of families are aware of PA Family Network; of those who were aware, 32% had attended a workshop led by the Network of Family Advisors.

Continued Activities

In initial stages

1. PA Family Network is developing a YouTube channel.
2. ODP QA&I efforts include annual individual and family interviews .

Established and ongoing

1. The PA Family Network offers workshops for siblings as well as a Good Life Group led by Sibling Family Advisors.
2. PA Family Network is an integral member of the Leadership Team. Family Advisors provide trainings and mentoring as well as TA to partners.
 - At trainings, conferences, and expositions:
 - PA Family Network presents independently.
 - PA Family Network and ODP collaborate on presentations.
 - ODP presentations include referral information to PA Family Network and SAU1.
3. The Supporting Families Director provides biweekly TA to SAU1 and PA Family Network as needed.
4. ODP shares announcements from PA Family Network in a variety of ways to reach a broader stakeholder group including: the MyODP training calendar, MyODP News Online Digest, and the ODP-Supporting Families ListServ.

STRATEGY 3: Support the continued growth of regional collaboratives, through the Community of Practice, so that communities and all stakeholders experience genuine direction and ownership in local approaches to ensure equal access and support of individuals and families.

New Activities

1. **Regional Collaborative Reporting Tools** will remain semi-annual.
 - The Supporting Families Director will send out a request for the reporting tool to be submitted in October 2022 and March 2023.
2. **Regional Collaboratives** will receive information through the Supporting Families ListServ and Tip of the Month for Regional Collaboratives encouraging approaches that:
 - Elevate families as leaders in the community to meet both community partner & family needs by supporting development of family leadership skills.
 - This includes supporting families to identify barriers and remove those barriers so that they can attend meetings and events as leaders in the community.
 - Help make sure that community events are accessible.
 - Develop/promote events that foster inclusive relationship building in communities.
3. Using the Tip of the Month for Regional Collaboratives, the Leadership Team will use a lifespan approach to include reaching families across the lifespan including those with young children, transition age youth, and older family members.
4. The Recognize, Assist, Include, Support, and Engage (RAISE) Family Caregivers Act which became law on Jan. 22, 2018, directs the Secretary of Health and Human Services to develop a national family caregiving strategy. When the RAISE Strategies are released, they will be shared with Regional Collaboratives for Supporting Families by ODP leads and other members of the Leadership

Team. The intention is to think about how Regional Collaboratives fit into the broader system and include efforts across the lifespan for diverse family structures.

5. MyODP content for Regional Collaboratives will be expanded to include resources for Regional Collaboratives on the Supporting Families pages.
6. Hold the first PA Innovation Roundtable to highlight innovative practices to support families in PA.

Continued Activities

In initial stages

1. Regional Collaboratives will have enhanced opportunities between the in-person and virtual summits to share success stories with one another of what's working and what people are doing as part of the Community of Practice for Supporting Families. This is a request from the 2019 Regional Collaborative Summit.
 - Regional Meetings are being held more frequently so that the Regional Collaboratives have more opportunities to learn from one another.
 - The Regions determine who to include in the Regional Meetings. Including leadership from their local collaboratives is being considered to share and expand leadership roles instead of just including system leads. Inclusion could also expand to include ODP's Bureau of Supports for Autism and Special Populations (BSASP) regional office reps and Supports Coordination Organizations (SCOs).
2. In alignment with ISAC Recommendation #14, Regional Collaboratives will apply the lens of racial equity to their work.
3. Collect and review data via Quality Measures.
4. Build and ensure Quality Outcomes across the Regional Collaboratives. Provide more information on what other states are doing: shared via invitation to join National Calls on ODP Supporting Families ListServ but can expand to also share written highlights/articles.

5. PA's Developmental Disabilities (DD) Council has committed to connect each of their grant projects with Regional Collaboratives. Community Response Projects are currently available. Information can be found at [Community Response Projects | Pennsylvania Developmental Disabilities Council \(paddc.org\)](https://paddc.org).
6. Tip of the month ListServ communication has begun with the aim to provide Regional Collaboratives with ideas to activate and energize collaboratives.
 - Tips of the Months will include Regional Collaboratives who use the ODP Supporting Families ListServ to request information from one another and to communicate at the local and regional levels.

Established and ongoing

1. Regional collaboratives meet at varying frequency from monthly to quarterly. Some are held in person, and some have moved to a virtual meeting or a hybrid model.
2. Regional Collaboratives work to improve support to families at the local level by applying the principles of CtLC to local communities. A variety of methods are used including helping families have the information, access to goods, and services that they want and need and providing or helping families access opportunities for connection and networking. Regional collaboratives also have opportunities to meet with one another to plan and share information. Avenues for meeting include:
 - Quarterly or semiannual regional calls organized by ODP Regional Leads for Supporting Families.
 - Quarterly statewide calls organized around four Areas of Innovation: Supporting Families, Employment, Supports Coordination (SC), and Front Door.
 - Annual statewide Summits, alternating in-person and virtual, are organized by the Supporting Families Director and supported by a Regional Collaborative Summit Steering Committee which is composed of stakeholders at all levels. Currently, in person activities are limited due to the pandemic.
3. ODP Regional Leads and Supporting Families Director provide TA to Regional Collaboratives.

4. Regional Collaborative reporting tools are used to share information from the local level to the Leadership Team.
5. PA Family Network Family Advisors are members of, and may serve as cofacilitators for Regional Collaboratives across PA. As active leaders with Regional Collaboratives statewide, Family Advisors assist with planning, implementing CtLC, and supporting families at the local level.
6. The Supporting Families Director will hold quarterly calls for Innovation Area Leads (Employment, Front Door, Supporting Families, SC) to share strategies and approaches.

STRATEGY 4: Align supports coordination with the LifeCourse Framework so that SCs have the skills and capacity to encourage, explore, and plan with self-advocates and families about their vision of a good life.

New Activities

1. The Leadership Team will continue work on the Quality Management Plan. The strategies employed include a survey of individuals and families about the support they receive from their SCs.
 - A second survey will be conducted in FY 2022-2023.
 - The structure and content will be revised based on feedback from the 500+ family members who took the initial survey in the fall of 2021.
 - The results of the 2021 Family Survey will be shared internally at ODP, with SCs and SCOs, families and all who are interested.
2. The Supporting Families Director will take additional CtLC trainings offered by the LifeCourse Nexus. The next step will be to share information about the trainings with people who could improve supports to families by taking them, which may include SCO staff.
3. The Supporting Families **SC Innovation Group** is identifying strategies for the FY.
 - Influence and improve meaningful conversation skills with the aim to help SCs increase family interest in CtLC approaches.
 - Share innovative strategies employed by SCs across PA for supporting families by incorporating CtLC into practices.

Continued Activities

Established and ongoing

1. ODP employs strategies that promote SC capacity to achieve this strategy:
 - ODP Regional Leads for Supporting Families:

- Provide deeper dive trainings around the LifeCourse framework for SCs and Administrative Entities (AEs).
 - Provide TA to SCOs relative to implementing the LifeCourse framework including changing conversations, how to use tools, and family involvement.
 - Host and/or attend additional SCO meetings discussing how to incorporate the framework and tools into the ISP and monitoring.
 - SC Innovation Area calls are held quarterly and led by Western Region Collaborative-Lead for CtLC.
 - Established a Quality Management Plan for Supporting Families for intentional data collection and analysis.
2. SCOs are encouraged to develop local quality measures that reflect the support of families by applying the LifeCourse framework. Examples could include:
- LifeCourse framework and/or tools introduced at intake.
 - Tracking the number of families introduced to the LifeCourse principles.
 - Did 100% of the individuals coming through our intake, receive LifeCourse information and LifeCourse principles?
 - Did 100% of the individuals coming through our intake receive community resource information?
 - Do SCOs enter their initial meeting with consumers/families with knowledge about consumer needs in various life domains?
 - Did participation in community outreach events increase from the previous year?
 - How many individuals were served through the Community Support Specialist position?
 - How many individuals were competitively employed?

- How many families were introduced to the CtLC framework and PA Family Network through front door activities?

3. PA Family Network provides TA to SCOs.

4. Early Intervention (EI) staff work with SCs to use tools for EI transition in person and online.

5. Providers now report seeing SCs use CtLC tools in preparation for and at ISP meetings.

STRATEGY 5: Amend the ISP to address families' needs, including challenges a family faces, the vision for the individual, and extended family information.

New Activities

1. Identify opportunities for individuals and families to learn how to use their tools to run their ISPs, Individualized Education Plans (IEPs) and other meetings.
 - The PA Family Network is developing a workshop to create/inform using LifeCourse for the ISP.
 - The Director, Leadership Team, and Regional Collaboratives will promote access to any opportunities for individuals and families.
2. The Supporting Families Director will explore available data about use of LifeCourse tools to inform the development of the ISP.
 - 2020/2021 IM4Q data indicates that 18% of families are aware of the LifeCourse framework and tools. This is a 5% increase from the year prior.

2019/2020 IM4Q data indicates that 13% of families are aware of the LifeCourse framework and tools.

2018/2019 IM4Q data indicates that 12% of families are aware of the LifeCourse framework and tools.
 - How many people are using the framework & tools to inform the development of the ISP?
 - i. One indicator is the IM4Q data about % of relatives who report that the supports coordinator asks about their vision for an everyday life for their family member.
 1. In 2020/2021, 80% of relatives report that the supports coordinator asked about their vision for an everyday life for their family member. This is an 8% increase from the year prior.

In 2019/2020, 72% of relatives reported that the supports coordinator asked about their vision for an everyday life for their family member.

In 2018/2019, 71% of relatives reported that the supports coordinator asked about their vision for an everyday life for their family member.

- The Quality Management Supporting Families Survey includes questions to learn about this.
 - i. Does your SC ask you to share your tools at your ISP?
 - ii. If so, is that information used to update the ISP?
- 3. The ISP process is being updated as part of the new Electronic Case Management (ECM) system.
 - ODP is contributing to the development of ECM and the ISP.
 - The goals and framework embraced by the National CoP for Supporting Families including CtLC are part of the development process.

Continued Activities

In initial stages

1. PA Family Network's Star Power Workshop has been revised to incorporate an ISP focus.
2. State Centers are using CtLC tools at ISPs and transition planning meetings.
3. Simplified system(s) efforts are in progress: planning and developing of a new ISP system to address family's needs, including the individual's vision as well as their family's vision(s).

Established and ongoing

1. At ODP State Centers, conversations with families include more listening and discussion about their needs.
2. Some SCs are sending LifeCourse materials with ISP invitations.

3. SAU1 Vision events support developing a vision and promoting that vision at their ISP meeting and sharing the expectation that it should be reflected in their ISP.

STRATEGY 6: Develop materials leading families to information, connections, opportunities, supports, and resources needed to build everyday lives for all.

New Activities

1. Supporting Families Director and Leadership Team will receive a demonstration of lifecoursetoolsonline, a paid resource through MyQuillo.
2. The Gold Book will be finalized and released.
3. Quick Response (QR) codes for CtLC materials continue to be explored. The QR code would take the user to American Sign Language videos explaining the use of the materials which would be posted on MyODP.
4. The Supporting Families Director will explore the cost of a customized CtLC employment booklet for PA through the LifeCourse Nexus.

Continued Activities

In initial stages

1. ODP Supporting Families ListServ emails includes alt text so that the information shared can be accessed via screen readers to make them accessible to more people.
2. SAU1 Ambassadors and Power Coaches for the CoP for Supporting Families completed and obtained some of the resource materials to replicate the Charting the Good Life Curriculum for self-advocates.
 - a) SAU1 is developing a monthly series on Charting the Good Life for self-advocates with TA from the Supporting Families Director and National CoP for Supporting Families.

Established and ongoing

1. Families including individuals with IDD/A are included in development of information, connections, opportunities, supports, and resources.

- They are members of the Leadership Team and all other groups within PA's CoP for Supporting Families.
 - They are asked for input before, during, and after implementation of new and revised efforts led by the Leadership Team and ODP.
2. LifeCourse Materials are available in a variety of formats including:
- Paper versions.
 - Digital versions linked on MyODP Supporting Families pages.
3. Workshops are offered for individuals and families and include LifeCourse.
- SAU1 and PA Family Network provide in person and online trainings to individuals and families.
 - PA Family Network has workshops regarding LifeCourse available in Spanish.
4. To help individuals and families access opportunities for education/training/conferences, the Developmental Disability Council established the Leadership Empowerment and Advocacy Fund (LEAF) **Scholarships for self-advocates and families. Information about LEAF Scholarships can be found at [LEAF Scholarships | Pennsylvania Developmental Disabilities Council \(paddc.org\)](https://paddc.org).**
5. ODP and contracted trainers have changed trainings and communication with families in response to the pandemic:
- ODP increased trainings for families from ODP leadership.
 - Regional Leads attend Zoom calls hosted by SAU1 to present information and answer questions.
 - SAU1 and PA Family Network developed and held regular online forums for self-advocates and families to provide updates, discuss experiences, and answer questions.

STRATEGY 7: Strategize multiple ways to disseminate information to families. Communication avenues include: counties, providers, email distribution lists, school districts, advocacy organizations, social media, and traditional media at the local and state level.

New Activities

1. In alignment with ISAC Recommendation #14, ensure that strategies include reaching all people, by reaching out to unrepresented or underrepresented people.
 - A member of the Leadership Team attends quarterly meetings with the PA Refugee Resettlement Program which has a network across the state. This is an opportunity to share information about supporting families approaches in PA.
2. Supporting Families Director is exploring having access to update the Supporting Families pages on MyODP. This will allow for more timely updates to be made.

Continued Activities

Established and ongoing

1. The ODP Supporting Families ListServ and MyODP landing pages are used to streamline information dissemination and sharing of resources.
 - These can be accessed by all people.
 - Efforts of the CoP for Supporting Families locally, statewide, and nationally are promoted by both.
 - Over 350 people are on the listserv which began with a list of Regional Collaborative member emails.
2. Members of the Leadership Team distribute information and offer opportunities for connection through social media.

- PA Family Network is using Instagram, Facebook (including Facebook Live) and Twitter to share information.
 - [PA Family Network \(@pa_family_network\) • Instagram photos and videos](#)
 - [Pennsylvania Family Network - Home | Facebook](#)
 - [PA Family Network \(@pafamnetwork\) / Twitter](#)
 - DD Council shares Supporting Families events through web and social media.
 - [Pennsylvania Developmental Disabilities Council \(PADDC\) - Home | Facebook](#)
 - [PADDC \(@PaDDCouncil\) / Twitter](#)
 - SAU1 is using Facebook and Twitter and has also established a Good Life Group site on Facebook.
 - [Self Advocates United as 1 \(SAU1\) - Home | Facebook](#)
 - [SAU1 \(@SAU1PA\) / Twitter](#)
 - Regional Collaboratives use social media in some areas which are shared on their MyODP landing pages accessed through the interactive map.
 - [MyODP: ODP Regional Leads](#)
3. Autism and Intellectual Disabilities in PA (AID in PA) is home to resources designed to support individuals with autism and or an intellectual or developmental disability, their parents and caregivers, professionals, and the communities across Pennsylvania.
- [Home — AID In PA](#)

STRATEGY 8: Focus on the engagement of cross-systems partners in the Community of Practice to recognize their roles in supporting families to have strong visions and high expectations. The value their roles play in improving access for families to needed information, supports, and services throughout the lifespan is essential.

New Activities

1. PA's Office of Vocational Rehabilitation (OVR) has received a federal grant for [Subminimum Wage to Competitive Integrated Employment \(SWTCIE\)](#).
 - The [InVEST Project](#) is an innovative, three-component wrap-around model for assisting individuals with disabilities, including those considering or currently engaged in employment at subminimum wage, their families, and employers, to move from subminimum wage employment to competitive integrated employment.
 - ODP is a partner in the InVEST Project, including the Supporting Families Director.
 - i. Supporting Families framework and CtLC framework and tools are incorporated in the development and implementation of the InVest Project.
 - ii. PA Family Network will be providing support to families who are part of the InVest Project.
2. The Supporting Families Director will attend all sessions of the [Ambassador Badge Academy – LifeCourse Nexus \(lifecoursetools.com\)](#) including: CtLC Stakeholders Facilitator, CtLC Foundations Presenter, CtLC Good Life Group Facilitator, and CtLC in Action Facilitator.
3. Continue opportunities for PA **LifeCourse Ambassadors** and **Champions** to connect.
 - In PA, there are over 70 **LifeCourse Ambassadors** and many **Champions** from different systems, and organizations serving in many different roles, including Early Intervention and Education.
 - A second **PA Ambassadors** and **Champions** event will be held in the fall of 2022 to improve cross system collaboration to include all levels (**systems, contract partners, provider organizations, families, and self-advocates**, etc to reflect all people). The first was held in the fall of 2021 and was well attended and well received. Participants asked for the event to be held annually.

4. Enhance collaboration between **families, providers, and other partners identified by ODP and the Leadership Team.**
 - The Supporting Families Director will research how/if the CtLC framework can enhance the provider readiness tool and provider applicant orientation.
 - The Supporting Families Director will provide information to **PA's Health Care Quality Units (HCQUs)** about the CtLC framework and PA's efforts.
 - [PA Link](#) has requested information about CtLC. The Supporting Families Director is in communication with regional and statewide PA Link leadership to connect them with members of the Leadership Team. Including partners from across the lifespan improves supports to families.
 - The Supporting Families Director will form connections with **Parent to Parent** in PA.

Continued Activities

In initial stages

1. In coordination with **Pennsylvania Training and Technical Assistance Network (PaTTAN)**, Continuing Education Credits have been offered as a trial for paraprofessionals in schools for a virtual deeper dive training into CtLC. This effort will continue.
2. Allegheny County is starting a pilot to integrate CoP/CtLC into their current processes for up to 20 transition age youth with intellectual, developmental disabilities, or Autism who are graduating in 2021.
3. DD Council promotes connections between council grantees and the supporting families' initiatives/people via Community Response Project grants.
4. Leadership Team members are encouraged to submit training proposals for provider conferences to introduce CtLC to improve person centered planning to support people in the context of their families.

Established and ongoing

1. The Supporting Families Director maintains mapping of PA's **LifeCourse Ambassadors** and **Champions of CtLC** in PA to identify roles and connect them to the work of the CoP.
2. [ODP Bulletin number 00-22-04 "Referring Children to the County Intellectual Disability and Autism Programs"](#) was published on July 12, 2022. This bulletin was developed by multiple offices within the Department of Human Services and encourages County ID/A Programs and Targeted Support Management providers to offer families information about the CtLC framework and tools during the registration and eligibility process. A recorded training regarding this bulletin is available at <https://www.myodp.org/course/view.php?id=2030>.
3. The Supporting Families Director provides TA as needed to the Leadership Team and all others as requested about PA's CoP for Supporting Families, the National CoP for Supporting Families, and CtLC.
 - The Supporting Families Director serves as PA's Supporting Families Facilitator for the **National CoP for Supporting Families**. Information can be found at [The Community of Practice for Support Families of Individuals with Intellectual & Developmental Disabilities – A Collaboration Between NASDDDS and UMKC IHC, UCEDD \(supportstofamilies.org\)](#).
 - Leadership Team meetings are held monthly.
 - EI is represented on the team.
 - The Supporting Families Director is part of **PA's CoP for Secondary Transition**. Information can be found at [PA Secondary Transition](#).
 - The Supporting Families Director is also a member of the **9-8-8 Advocacy Coalition** and the **Venango County Suicide Prevention Task Force**.
 - The Supporting Families Director is a member of the **Family Peer Support Services Steering (FPSS) Committee** which is a cross system effort in PA led by the **Office of Mental Health and Substance Abuse Services (OMHSAS)**.
4. Members of the Leadership Team provide TA as needed to all others as requested about PA's CoP for Supporting Families, the National CoP for Supporting Families, and CtLC.

- Regional Collaboratives are building this capacity at varying paces. Key to their work is bringing broad representation into their stakeholder groups, including **school districts, providers, advocacy groups**, and generic **community partners** (such as **parks and recreation, clubs, businesses, churches**, etc.). Presentations are continuing to be requested by provider groups and others.
 - SAU1 is involved with **ISAC, PA DD Council**, and other statewide meetings.
 - PA Family Network offers as much TA to partners as possible through their contract with ODP.
 - **Cross systems partners** are welcomed to join the PA CoP for Supporting Families' Innovation Area calls.
5. Members of the Leadership Team provide trainings across PA for families and self-advocates at **Secondary Transition and Employment Conferences** as well as for **Community Participation Support (CPS), Supports Brokers, AEs, SCs**, and other **providers**.
- A CoP for Supporting Families Training Workgroup, established in 2020, provides TA to the Leadership Team as needed. The workgroup includes **individuals, family members, SCs, AEs, ODP staff** and other **members of Regional Collaboratives**.
 - ODP State Center leads are providing more training to **staff** and **family** on the CtLC framework and tools.
 - **Office of Child Development and Early Learning (OCDEL)** shares CtLC tools, resources, framework with statewide early childhood home visitors.
 - Opportunities to train other community members are welcomed and provided as they arise for **medical community, preschool/daycare educators, school systems (Pennsylvania Department of Education), emergency responders, religious communities, and legal systems**.

STRATEGY 9: For people who are waiting for supports and services, utilizing the supports coordination service, Targeted Support Management, to support community navigation through the LifeCourse Framework and tools for planning, connecting with other families, and finding information and resources within their communities.

New Activities

1. The Leadership Team will provide guidance and support to AEs that may be implementing new business practices due to the publication of the revised TSM bulletin. This guidance and support will expand with the release of the Intake Manual.

Continued Activities

In initial stages

1. The Intake Manual is in development, reflecting the LifeCourse framework.

Established and ongoing

1. Some regional SCO meetings include a standing agenda item to share practices.
2. SAU1 provides TA to regional collaborative members that include AEs and SCs about supporting individuals who are waiting for supports and services.
3. PA Family Network provides trainings about the use of CtLC for planning in different life stages and life domains. They also provide mentoring.
4. SAU1 provides trainings about the use of CtLC to use integrated supports.