



Comprehensive medical services & support to partnering I/DD organizations with 24/7/365 Telemedicine services via an ODP-approved STAT waiver program in Pennsylvania

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SENA Overview



Technology for enhanced logistics & coordination

We build our own customized technology, incorporating Artificial Intelligence, to create an industry leading productive and supported care coordination staff

24/7/365 Care Coordination Command Center

We help people access in-home services at ANY time, at a low cost, with speed to market, leveraging tech

Hospital-Level Services in the Home

We bring up to 23 services into patient homes from our network of community providers

Expertise & support of a medical practice

Senacare is a medical practice in PA & NJ. SENA Health partners with Senacare to innovate and iterate on the healing at home delivery care model. The learnings are then expanded to other markets

Senacare Medical Practice

- 22 providers with local healthcare knowledge specializing in complex care on-site / credentialed with all payers and on medical staff at local health systems
- 14 clinical nursing staff
- Experience & training to care for the IDD population
- Patient support from Health Coordinators working 24/7/365



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Zeina Ghayad, DO, FACOI



Diana Lewitt, DO



Jenifer Wright, APN



Renada Woodyard, APN



Jacqueline Roberts, APN



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Gladwin Omare, DNP, APN,
AGPCP-C



Miriam Johnson, APN



Marie Barseghian, DNP, FNP-C



Lisa Paul, DNP, FNP-C



Kimberly Young, APN

Senacare Medical Practice

- Focus on access and communication
- Technology: Remote Patient Monitoring
- Ancillary services:
 - Infusion services
 - Wound care
 - Hospital at Home
- Community partnerships:
 - Laboratory services
 - Imaging
 - Phlebotomy
 - Hospital and specialty physicians partnerships
- Specialties: Internal Medicine, Family medicine, pediatrics, infectious disease, psychiatry, wound care, PM&R, virtual care



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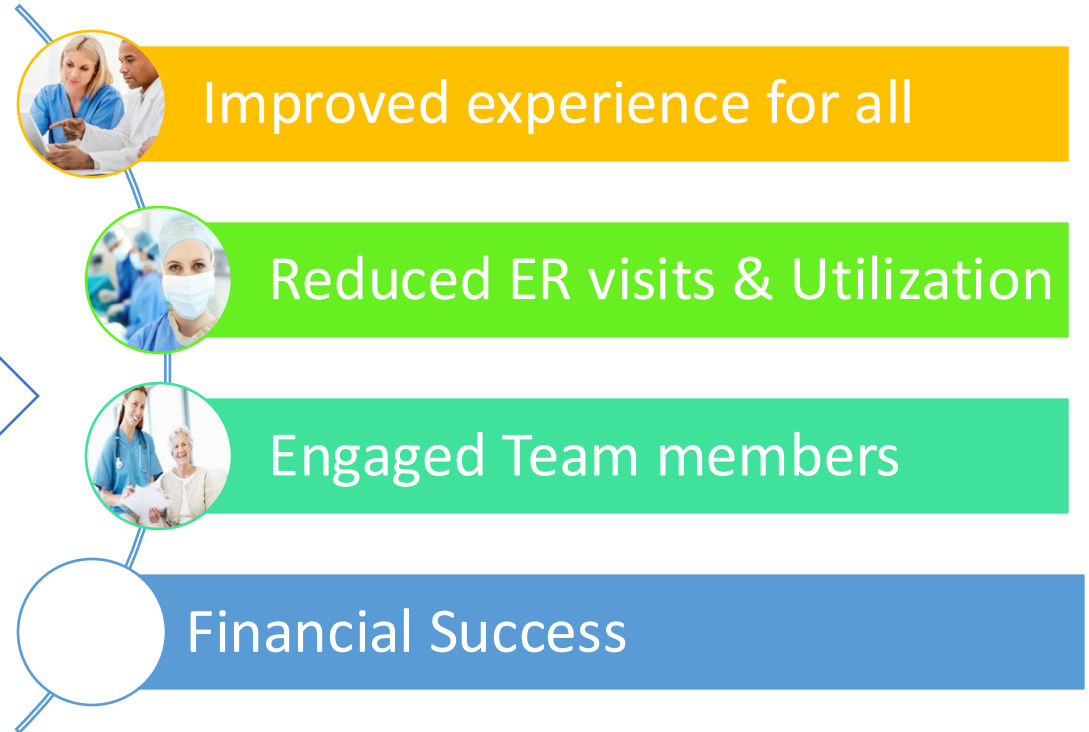
Case Study: Comprehensive Primary Care

Senacare's Service Options

- ✓ Onsite In-person primary care
- ✓ Medical Director oversight
- ✓ Virtual Telemedicine Care 24/7/365
- ✓ Preventative Care
- ✓ Pro-active care
- ✓ Un-fragmented care
- ✓ Familiar Care
- ✓ 24/7/365 Access
- ✓ Team based approach
- ✓ Care coordination
 - Specialists
 - Ancillary services
- ✓ Data and Metrics

Transition of care that's coordinated 24/7/365 via Health Advocates

Results



Flexible services based on needs 24/7/365 access via our clinical command center:

- Physician Advisory Services:
 - Strategy: medical policies, utilization management, payers, community partners, etc
 - gaps in care closure: ordering preventative screening, labs, etc
 - Support: complex care, hospitalizations, clinical staff support, etc
 - Hospital admission support and advocacy
 - Physician to physician clinical communication and support
 - Access to medical records and local Health Information exchanges
- Onsite provider services (professional services arrangement)
- Proactive Telemedicine (24/7/365 virtual care)

Flexible services based on needs

24/7/365 access (cont.) :

- At home on-site services: imaging, phlebotomy, etc (where available)
- Nursing support, guidance, and training
- Administrative support
- Policy review and support
- Strategy support for clinical integration
- Advocacy and second opinions
- Relationships with local health systems and physicians (on medical staff)
- Medical specialties: Primary Care, Psychiatry, Pediatrics, Infectious Disease, wound care, Internal Medicine, Family Medicine, and more

Telemedicine services 24/7/365

ODP approved provider of the STAT waiver service in Pennsylvania

- Access to our doctors and nurse practitioners for medical conditions such as:
 - Assessment to determine the urgency of conditions (i.e. ER vs urgent care)
 - Rash, fever, cough, pain, pink eye, diarrhea, urine infections, falls, seizures, injuries, and various seasonal illnesses
 - Gaps in care, prescription refills, general guidance for medical conditions, etc
- Enrolling on the ISP:
 - Senacare is a “Specialty Telehealth & Assessment Team (STAT)” service available to PA residents on the consolidated waiver, community living waiver, and PA person/family Directed support waiver.
 - Supports Coordinators help individuals/families/guardians to elect Senacare’s service on the ISP using the W7032 procedure code

Telemedicine services 24/7/365

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- Service can be added at any point during the year
- 1 unit of procedure code W7032 is \$55 a month for 24/7/365 unlimited contact with Senacare telemedicine services
- Individuals can start using the service immediately after enrollment by calling our 24/7/365 clinical command center
- Monthly outcomes report and data analytics

Some of our trusted partners





24/7/365 Telemedicine by an ODP approved provider via the STAT waiver program in Pennsylvania

At Senacare, we provide a broad scope of medical services to individuals and organizations caring for those with intellectual and/or developmental disabilities.

We combine a traditional relationship based medical approach and leverage cutting-edge technology to make quality healthcare accessible to people wherever they are and organize care in the comfort of their own homes.

How to enroll in the program:

- The Supports Coordinator assist individuals with their families or guardians to elect Senacare services on the the individua's ISP using the W7032 proceedure code. This can be done anytime during the year by performing a critical revission or duing the annual ISP renewal process.
- Unlimited calls to Senacare is 1 unit and costs \$55 -Inviduals can use the telemedicine services immediately as soon as they are enrolled for the service.

Telemedicine covers some of the following issues:

- Assessment to determine the urgency of conditions (ie ER vs urgent care or can wait to be seen by PCP
- Rash, fever, cough, pain, pink eye, diarrhea, urine infections, falls, seizures, injuries, and various seasonal illnesses.
- Prescription refills, general guidance for medical conditions, and others

Contact us today:

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references available upon
request.



Contact us

- References available from partnering organizations
- Flexibility in our partnership agreements i.e. Telemedicine only
- Partnership that focuses on outcomes that matter
- Flexible financial arrangements to meet your program's needs
- Strategizing with payers for value-based care at scale

Contact:

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