

MYTH-BUSTING

Check this out in MyODP:
[ODP QM Cert Handbook](#)

Almost 1,300 professionals
ODP QM Certified!

Myth: Entities are required to develop Quality Management Plans (QMPs) for all [CMS/HCBS](#) Quality Framework focus areas, regardless of what local data indicate.

Fact: Entities are not required to develop QMPs for all CMS/HCBS Quality Framework focus areas.

Before identifying improvement projects, entities should...

- Collect/monitor/analyze their local data routinely, from all available sources (e.g., QA&I, EIM, HCSIS, IM4Q, ad hoc spreadsheets or logs, etc.), using [ODP's QM Data Monitoring & Analysis Template](#), or similar tool.
- Consider their key organizational factors/areas:
 - High Risk—Have the potential for serious negative outcomes for individuals
 - High Volume—Affect a large percentage of the population served
 - Problem Prone—Processes/procedures known to impede effective/efficient functioning
- Use their data related to person-centered outcomes and [ISAC Recommendation](#) areas and/or [CMS performance measures](#), for example:
 - Reducing # of pressure injuries
 - Increasing # of people who have community-integrated employment (CIE)

If their local data indicate multiple areas in need of improvement, an entity may need to prioritize its efforts.

Remember: QMPs are unique (customized) for each entity, based on local data analysis.



*PRIORITY #1
PRIORITY #2
PRIORITY #3
PRIORITY #4

Prioritization keeps projects manageable and promotes wise use of resources.