Issue 10

Office of Developmental Programs Division of Quality Management (QM) QM Spotlight

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Check this out on MyODP: ODP QM Cert Handbook

More than 1,460 professionals ODP QM Certified!

Using Data to Make Decisions? If not, START!



You must first understand your current performance in order to identify areas in need of improvement. Using data is critical to effective decision-making.



DATA = Uninterpreted observations, facts, or materials collected as a result of surveys, assessments or documentation activities.



INFORMATION = Data transformed through analysis and interpretation into a form that is useful for decision-making.

To learn more about the importance of data usage in decision-making, data analysis, data visualization, and how data is critical in selecting improvement opportunities, check out this module on MyODP:

Data (Collection, Analysis, Visualization) and Quality Improvement Teams

ODP's QM Certification

An important tool used to build and sustain a culture of quality.

Successful QM is always a team effort and is everyone's responsibility!

Visit MyODP to learn how you can become QM certified and connect your team with a culture of quality!

CPS Provider QM Plan Requirements

Community Participation Support (CPS) providers with service locations where more than 10% of individuals receiving services are spending less than 25% of their time in community settings are now required to develop a QM Plan and accompanying action plan (55 PA Code § 6100.45). A template to assist with collecting and analyzing this data is now available on MyODP!

