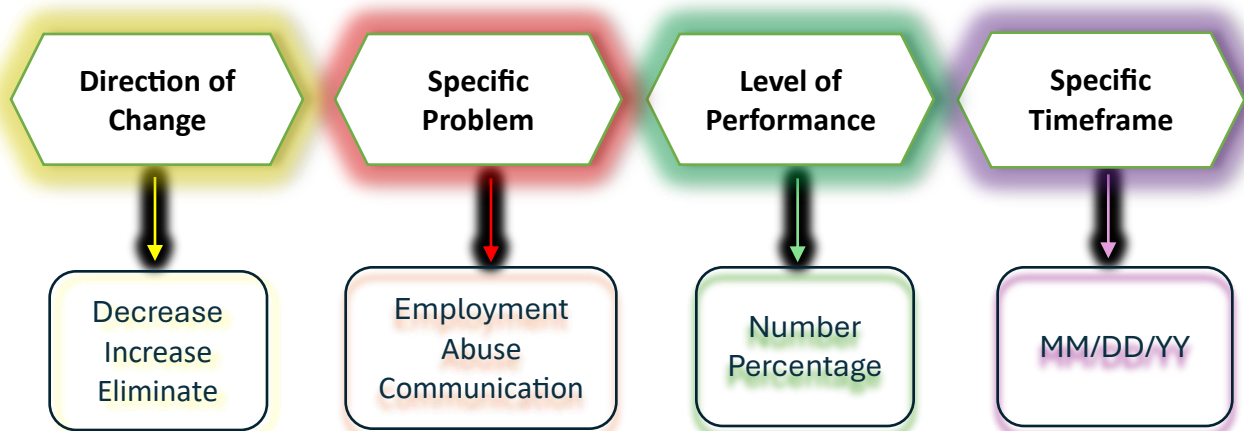


QM Spotlight

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More than 1,475 professionals
ODP QM Certified!

QM Plan Target Objectives (TO) are Important! What Do You Want to Achieve?



Direction of Change	Specific Problem	Level of Performance	Specific Timeframe
Increase	% of people employed	10%	6/30/25
TO: Increase the percent of people employed by 10% by 6/30/25			
Decrease	% of abuse incidents	20%	6/30/25
TO: Decrease the percent of abuse incidents by 20% by 6/30/25			
Increase	# of people using CPS	30	6/30/25
TO: Increase the number of people using CPS to 30 by 6/30/25			



Helpful Hint – When developing a TO, make sure your math makes sense! Think it through!

For example, if you have 4 people employed in competitive integrated employment and your TO is to increase this number by 10%, then you are saying you want to increase by a part (4/10th) of a person.

ODP’s QM Certification is an important tool used to build and sustain a culture of quality. Visit [MyODP](#) to learn how you can become QM certified and connect your team with a culture of quality!

Suggestions for a future QM Spotlight? Click [here](#) and send us your suggestion!