



Dear

Every year, the Pennsylvania Office of Developmental Programs (ODP) looks at the quality of services and supports to individuals with intellectual disabilities and/or autism. ODP does this through a process called Quality Assessment and Improvement (QA&I). You are receiving this letter because ODP wants to hear from you about your experience as a person receiving services and supports, in order to help ODP make sure supports are of high quality and learn how to improve services for everyone.

These conversations usually take about 45 minutes. You will be asked questions about how happy you are with your supports, your home and workplace, choices about things you do and your personal space, and being respected.

ODP partners with Independent Monitoring for Quality (IM4Q) who will contact you to set up a time and preference for holding your conversation. The IM4Q staff know our service system and many of them are people with disabilities or family members. We really want to hear what you have to say but participation is your choice. You also may choose others to participate, but the questions will be about your experience.

We hope you will agree to talk with us to help ODP find ways to improve services for Pennsylvanians with developmental disabilities. Your opinion matters to ODP!