## **Quality Assessment and Improvement (QA&I) Cycle 2, Year 2 Review Process**

## **CONFERENCE AGENDA**

ORGANIZATION NAME:

DATE OF CONFERENCE:

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| **Introductions & Opening Remarks**   * ODP staff * Organization’s staff * Additional participants and guests * Overview and expectations of QA&I review process |
| **Organizational Overview shared by Entity**   * Organization Structure and Leadership – identify any changes * Actions taken or planning to take to carry out ODPs *Everyday Lives: Values in Action* Recommendations (What has worked? What has not worked?) → Assure Effective Communication; Promote Self-Direction, Choice and Control; Increase Employment; Support Families Throughout the Lifespan; Promote Health, Wellness and Safety; Support People with Complex Needs; Develop and Support Qualified Staff; Improve Quality; Expand Options for Community Living; and Promote Racial Equity * Identify special initiatives, projects, or activities * Highlights of quality improvement priorities * Organization’s mission |
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| **Documentation to review onsite [Remove if record review only]**   * List documentation the entity should have available during the onsite conference, if applicable (it is recommended that the documentation also be detailed in the email with the agenda) |
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| **Overview of Findings and Immediate Actions**   * Highlights of promising practices * Items requiring immediate remediation * Summary of opportunities for improvement * Highlights of trends * Discussion of findings |
| **Cycle 2, Year 2 Review**   * QA&I Review Team’s overall experience & impressions * Organization’s feedback/recommendations about review experience |
| **Next Steps**   * Remediation, Plan to Prevent Recurrence (PPR), Validation * Entities can submit additional information up to 24-business hours following the day of the QA&I conference. Documents submitted up to this time will still be considered part of discovery. Documentation submitted after the discovery period is considered remediation and can be used to support remediation activities. * Include the remediation actions already taken to correct the specific findings * Include actions to be taken to identify and correct any recurrence of the findings including:   + Identification of how other instances will be identified that have the potential to be affected by deficient practices,   + Systemic measures developed/implemented to ensure prevention of recurrence   + Monitoring efforts to prevent future occurrence of non-compliance. * At the time of submission, each PPR action (if applicable) should include a target date. * Entities are responsible for submitting evidence of remediation and PPRs. * Comprehensive Report [**Remove if record review only**] |
| **Questions:** |
| **Notes from discussion:** |

**QA&I Conference Attendance Sheet**

ORGANIZATION NAME:

DATE OF CONFERENCE:

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| **Name (First and Last)** | **Title** | **Contact Information** |
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