



## **Help Us Improve Services for People with Intellectual Disabilities and Autism!**

Dear Participant, Family Member, or Guardian,

Each year, the Office of Developmental Programs (ODP) reviews how well services and supports are working for people with intellectual disabilities and autism. One way we do this is by listening directly to individuals and families through a process called Quality Assessment and Improvement, or QA&I.

As part of this process, someone from the Independent Monitoring for Quality (IM4Q) Local Program may contact you to schedule a conversation. These conversations usually last about 45 minutes. You'll be asked about your experience with services—things like choice, respect, safety, and whether your supports are helping you live the life you want.

Participation is completely voluntary and will not impact your eligibility for services.

If you agree to be interviewed, you can have someone with you during the conversation. The questions will be about your experience, and your answers will help ODP learn what's working and what could be better.

If you have any questions, contact your Supports Coordinator or ask your IM4Q Local Program representative when they get in touch with you.

Thank you for sharing your voice to help improve services for everyone.

Sincerely,

The Office of Developmental Programs