



2025-2026 Temple's Quality Review Process (QRP) Beginning ODP Announcement 25-064

AUDIENCE:

- Department-Certified Investigators (CIs)
- Agency Board of Directors and Human Rights Committee Members
- Agency Administrative, Incident Management (IM), and Risk Management (RM) Staff
- Administrative Entities (AEs)
- Supports Coordination Organizations (SCOs)
- Supports Coordinators (SCs)
- Direct Support Professionals (DSPs);
- Contracted Entities that are responsible for critical incident investigations that are conducted as a requirement under the [Incident Management \(IM\) Bulletin 00-21-02](#) and under [Chapter 6100.404 Final Incident Report](#).

PURPOSE:

- To announce the renaming of Temple University's Reviews to Quality Investigation Reviews (QIR)

- To introduce the launch of the new 2025-2026 QRP conducted by Temple University's Quality Investigations Unit (QIU) formerly known as Temple University's Peer Review (PR) Unit
- The creation of an electronic form to obtain updated contact information for ODP-affiliated organizations
- Notify provider agencies that the QRP will include the tracking of certification/recertification dates to ensure CI certifications were current at the time of investigation assignment)
- Provide instructions on how to submit a Quality Review Request (QRR) form to Temple's QIU.

DISCUSSION:

Introduction to the QIU

As the Certified Investigator (CI) training vendor for the Office of Developmental Programs (ODP), the Temple University Harrisburg (TUH) CI program includes a **team that completes a review of investigations files completed by all levels of ODP**. This team formally known as the Peer Review Unit will **now be called the QIU**. The change in name shows the new focus on **using quality-based metrics to complete reviews of closed critical incident investigations**. These quality reviews help to ensure that investigations are being completed according to standards outlined in the CI courses and manuals.

2025-2026 Quality Review Cycle (QRC)

Temple University's 2025-2026 QRC **will begin in July 2025**. **Investigations** completed by ODP provider agencies who were **selected through a customized sample report pulled in Enterprise Incident Management (EIM)**. Notifications will be sent by Temple University via QIU@temple.edu to inform provider agencies of the critical incident investigations selected for the QRP. Incident number(s) selected for the QRP will be communicated to the designated contact person on file for each provider agency.

A new quality investigation review (QIR) tool will be used throughout Temple's 2025-2026 QRC. This quality management activity performed by Temple University's QIU is different from the Certified Investigator Peer Review Process (CIPRP). The recent **change of the QIR tool** and QIU are to **help distinguish that Temple University conducts educational quality reviews** and organizations complete peer reviews. The CIPRP process used by organizations has not changed.

Once the QIRs are completed, provider agencies will receive a copy of the results. All quality review results will also be shared with ODP. Upon request, provider agencies will have the opportunity to meet with members of the QIU, CI trainers, and ODP to discuss the results of their reviews.

ODP-Affiliated Organization Contact Information

To help ensure that Temple University has accurate contact information during the QRC, organizations are requested to submit contact information by clicking ([ODP-Affiliated Organization Contact Form](#)). The contact information submitted will be used to request investigation case file documentation and to send the quality review results back to provider agencies.

Tracking CI Certification Status

During the 2025-2026 QRP, Temple University will continue to track CI certification status to ensure CIs are conducting investigations within their certification dates.

Quality Review Requests (QRR)

At any given time, Certified Investigators (CIs), Service Providers, SCOs and AEs may request reviews of closed investigations, by submitting the Quality Review Request Form (QRRF) to Temple's QIU using the link provided below. Upon receipt and review of the request, a confirmation email will be sent to the contact listed on the form. The requester will be asked to send investigation case file documentation via TuSafeSend, will be given a copy of the results of the QIU's review, and will have the opportunity to meet with members of the QIU, CI trainers, and ODP to discuss the results of the review(s).

[Temple University CI Program Quality Review Request Form](#)

Information on Temple's QIU on MyODP

For more information, please visit the ***CI Program Quality Reviews & Requests*** page on the MyODP Website.

Direct Link: [CI Program Quality Reviews and Requests](#)

Menu Path: Professionals>Certified Investigators>CI Program Quality Reviews & Requests

Contacting QIU

If you have any questions regarding the 2025-2026 QRP and how to submit QRRs, please contact QIU@temple.edu.