



Keep Your Medicaid

A Helpful Guide for ODP Participants

Don't Miss Your Medicaid Renewal

Look for the **PINK** Envelope!

Participants served through the Office of Developmental Programs (ODP) **MUST** complete their Medicaid renewal paperwork and submit the necessary documentation to the [County Assistance Office \(CAO\)](#) in order to maintain healthcare coverage and continue receiving critical ODP services. The CAO has made it even easier to recognize the arrival of your benefit renewal packet. Simply watch for a large **PINK** envelope in the mail and submit your renewal by the due date indicated.

Submit Your Renewal

- Via [COMPASS](#)
- By mail in the return envelope, or
- In-person to your [CAO](#).

ODP Participants **MUST** maintain Medicaid coverage to receive necessary medical, behavioral and ODP services.

What is Medicaid?

In Pennsylvania, [Medicaid](#) is called Medical Assistance. Medicaid provides access to essential healthcare needs and daily living support, including services provided through the [Office of Developmental Programs' \(ODP\)](#) Home and Community-Based Waivers and Targeted Support Management (TSM). Medicaid eligibility is determined by your local [CAO](#).

Preparing for Medicaid Renewals

Sign up for [COMPASS](#)

- Create COMPASS account
- Download MyCompassPA app
- Sign up for text messages through COMPASS

Pay attention to communications

- Respond to the [CAO](#) information requests
- Renew **ON TIME!**

Address potential eligibility issues **NOW**

Be Aware of Your Renewal Date(s)!

Report address changes

- Customer Service Center at 1-877-395-8930 or 215-560-7226 (Philadelphia) or to your local [CAO](#)
- COMPASS or MYCOMPASS PA mobile app

Report language needs

- Customer Service Center
- Write language needs on all documents submitted to the [CAO](#)
- Ask for interpreters if necessary

What Determines Medicaid Eligibility?

- Residency
 - Identity
 - Citizenship
 - Household Composition
 - Resources
 - Income
- [Resource and income limits](#) vary based on Medicaid category.
 - Examples of income counted in determining eligibility include: wages, interest, dividends, Social Security, Veterans' benefit, pensions and spouse's income.
 - Examples of resources counted in determining eligibility include: cash, checking accounts, savings accounts and certificates, stocks and bonds, some trust funds, life insurance, vehicles, revocable burial funds and non-resident property.



No Longer Eligible for Medicaid: Are there Options?

If you are no longer eligible for Medicaid, you will get a letter in the mail telling you that your coverage is ending. This means that you will LOSE eligibility for ODP programs and services will stop.

What can you do?

Appeal

- You can [request a hearing or appeal from DHS](#) if you believe it is not correct. Appeal and fair hearing rights and instructions for how to ask for an appeal will be on the letter you receive.
- Ask for a fair hearing right away to keep your benefits open during the appeal process!

- **What if I have too much in Income?**

Explore Options:

- [Medical Assistance for Workers with Disabilities \(MAWD\)](#)
- [MAWD Workers with Job Success](#)

- **What if I have too much in Resources?**

Explore Options:

- [PA ABLE Savings Program](#)

If you need help, Ask Someone!

Your [County MH/ID Office](#), Supports

Coordinator, Provider, Representative Payee

or anyone on your ISP team can get you the

help you need.

If your MA was denied because you need to submit more documentation, submit ALL missing documentation to your CAO right away. If ALL the missing documentation is submitted, the CAO will re-review your renewal.

Disability rights organizations and legal aid groups can provide support and guidance.

Helpful Resources:

- [ASERT: Self-Advocate's Guide to Medicaid](#)
- [Disability Rights Pennsylvania](#)
- [Pennsylvania Health Access Network](#)
- [Pennsylvania Health Law Project](#)

Questions?

[CAO](#) Statewide Customer Service Center: 877-395-8930 or 215-560-7226 (Philadelphia)
[County Mental Health/Intellectual Disabilities \(MH/ID\) Offices](#)

DHS Helpline: 800-692-7462; [Medicaid & CHIP Renewals](#) | [ODP-BSASP](#): 866-539-7689

