Launch of Enterprise Licensing System (ELS) Project Website

ODP Announcement 24-059

AUDIENCE:

All Interested Parties

PURPOSE:

To announce the launch of a new website dedicated to the **Enterprise Licensing System** (ELS) project.

DISCUSSION:

The ELS is a multi-agency licensing and incident management system designed to replace and modernize the various licensing, permitting, registration, certification and incident management related systems currently used by four (4) agencies:

- Department of Human Services (DHS),

- Department of Health (DOH),

- Department of Aging (PDA), and

- Department of Drug & Alcohol Programs (DDAP).

The ELS will be rolled out by Commonwealth Program offices over the next two years. Stakeholders in impacted program areas will be notified when their specific programs are

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scheduled for rollout, ensuring they have ample time to prepare. ELS will enable staff to manage and process licensing, permitting, registration, certification and related inspection or survey activities from initial application through issuance, as well as offer extensive reporting capabilities. Additionally, the ELS will be used to record, review, investigate, and analyze incidents and complaints.

The outcomes of this project will:

- increase collaboration and communication across agencies,

- improve scheduling of licensing, permitting, registration/certification inspections, surveys and timely issuance of licenses/permits/registrations/certifications and renewals,

- streamline business processes, including electronic sharing and storing of documents and pre-populated forms and templates, and

- reduce maintenance and operations costs from multiple systems to one system.

The ELS will provide a standardized enterprise-wide solution that is configurable and can also provide a limited degree of configurability by each agency to meet their specific needs.

Whether you are a Commonwealth employee, provider, stakeholder group, or those we serve, our new website will serve as a comprehensive resource, delivering informative, engaging, and user-friendly content to keep you informed throughout our transition to ELS.

Subscribe to the **ELS ListServ** to continue receiving website and project updates.

For additional information, reach us using the **Contact Us** form

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