Office of Developmental Programs
Remote Supports or Assistive Technology Decision Tree

HOW TO USE:
When an individual, family member, or ISP team identifies a need for a device or wants to explore supportive technology, this decision tree can assist in determining available service options.

Remote Supports: technology that uses two-way real time communication in a participant's home or community that allows support staff or a combination of support staff and natural supports to monitor and respond to health and safety needs.

Assistive Technology: item, piece of equipment, or product system, acquired commercially off the shelf, modified, or customized, that is used to increase, maintain, or improve a participant's functioning or increase their ability to exercise choice and control. (Note: Personal Emergency Response Systems (PERS) are covered under assistive technology, this tool does not apply.)

Will someone monitor the device(s)?

YES → **Will the device(s) be monitored at some point during the day/week by a person who is employed by a Remote Supports Agency?**

NO →

Assistive Technology
The device(s) is/are most likely **Assistive Technology**, not Remote Supports. Device(s) must meet the **Assistive Technology** service definition requirements.

Procedure Codes:
AT non-medical (**T2028**)
AT medical (**T2029**)

From "Will the device(s) be monitored... Remote Supports Agency?" **YES** →

Remote Supports
Device(s) being used fully or partially in the delivery of the remote supports service. Unpaid/natural supports can also monitor the device during times that Remote Supports staff are not responsible for monitoring.

Procedure Code: Remote Supports Technology/Equipment (**W6087**)

NO → **Will the device be monitored at some point during the day/week by a person who is employed or contracted by a Residential Habilitation, Life Sharing, or Supported Living provider?**

YES → **Will the residential staff person be performing other duties while monitoring the device(s) including direct care?**

NO → **Will the device(s) solely be monitored by unpaid support/natural support person(s)?**

NO →
Not an eligible service
Monitoring of devices is only available as a waiver service through Remote Supports or residential services.

YES →
Assistive Technology
The device must meet the **Assistive Technology** service requirements to be covered under the service.

Procedure Codes:
AT non-medical (**T2028**)
AT medical (**T2029**)

From "Will the residential staff person be performing other duties..."

NO →
Remote Supports
The device(s) is/are being used to render **remote supports as a method of residential service delivery.**

Procedure Code:
Remote Supports Technology/Equipment (**W6087**)

YES →
Assistive Technology or covered under a residential service
The device may be **Assistive Technology** if service definition requirements are met. If Assistive Technology service definition requirements are not met, this device is covered under the residential service.

Procedure Codes:
AT non-medical (**T2028**)
AT medical (**T2029**)
All Residential services