



January 2020

To: Individuals in the Adult Autism Waiver and their representatives, if applicable

You are receiving this letter because you, or the person you represent, is currently enrolled in the Adult Autism Waiver (AAW) and the Bureau of Services for Autism and Special Populations (BSASP) would like to share some information with you about Independent Monitoring for Quality (IM4Q).

This letter provides you with information about IM4Q, including the purpose of the interview and to notify you that you may be contacted by a local IM4Q program to schedule an interview if you are randomly selected to participate. Contact will occur sometime between February and March 2020 for all individuals who have been randomly selected to be interviewed during 2020.

IM4Q is a way to collect important and helpful information from people receiving services in Pennsylvania. This information is used to improve everyday lives and satisfaction with the services being received through Pennsylvania's Office of Developmental Programs (ODP). The IM4Q information is collected by an interview which is done face-to-face by people who do not provide direct services/supports to individuals receiving services. Local IM4Q teams conduct these face-to-face interviews with selected people receiving services from ODP. With your permission, the IM4Q team may also conduct a telephone interview with a family member, friend, or guardian. The information gathered from the interviews is used to make improvements to services and supports statewide.

This interview is voluntary, and you will be asked by the interviewer if you would like to participate and it is your choice if you want to do so. BASP highly encourages all AAW participants and their representatives to participate in the IM4Q interviews because it is important that your voices be heard to improve the services and supports for all Pennsylvanians. This is your chance to share your point of view about your experiences with the system and your overall quality of life and satisfaction with the services you receive to effect change.

Please contact your AAW Supports Coordinator if you have any questions regarding this letter or IM4Q interviews.

Sincerely,

A handwritten signature in black ink that reads "Nina Wall, MSW, LISW".

Nina Wall, Director

Bureau of Supports for Autism and Special Populations