

NEW TIMES AVAILABLE:
SCHEDULED ONE-ON-ONE INCIDENT MANAGEMENT
VIRTUAL OFFICE HOURS (VOH)



Adult Autism Waiver (AAW) and Adult Community Autism Program (ACAP) providers are invited to sign up for a scheduled one-on-one VOH session to discuss incident management topics with BSASP.

Providers may sign up for one 30-minute session and multiple staff from the provider may join at the provider's discretion.

Topics for discussion may include: provider-specific IM issues or concerns; EIM reports; general questions about certified investigations; brainstorm ideas of how to improve "performance" related IM tasks; review of provider IM data and compliance; discussion of provider trends; etc.

We continue to receive positive feedback received from past attendees and encourage AAW providers and ACAP to take advantage of this opportunity. Sessions are offered in **30-minutes intervals and are on a first-come, first-served basis.**

WEDNESDAY, NOVEMBER 30TH
FIRST SCHEDULED SESSION BEGINS AT 12:30 PM.

TO REGISTER, PLEASE GO TO: <https://www.questionpro.com/t/AJrvGZiPzD>

BE SURE TO COMPLETE ALL REQUIRED INFORMATION TO RESERVE A TIME SLOT.

Please contact the Provider Support Mailbox at ra-basprovidersupprt@pa.gov with questions.

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