

NEW TIMES AVAILABLE:

SCHEDULED ONE-ON-ONE INCIDENT MANAGEMENT (IM)

VIRTUAL OFFICE HOURS (VOH)



Adult Autism Waiver (AAW) and Adult Community Autism Program (ACAP) providers are invited to sign up for a scheduled one-on-one VOH session to discuss incident management topics with the Bureau of Supports for Autism and Special Populations (BSASP).

Providers may sign up for one 30-minute session and multiple staff from the provider may join at the provider's discretion.

Topics for discussion may include: provider-specific IM issues or concerns; Enterprise Incident Management (EIM) reports; general questions about certified investigations; brainstorm ideas of how to improve "performance" related IM tasks; review of provider IM data and compliance; discussion of provider trends; etc.

Due to the positive feedback received from attendees of our previous sessions, we will be offering additional **30-minute sessions on a first-come, first-served basis.**

MONDAY, SEPTEMBER 19th

FIRST SCHEDULED SESSION BEGINS AT 12:30 PM.

TO REGISTER, PLEASE GO TO: <https://www.questionpro.com/t/AJrvGZiPzD>

BE SURE TO COMPLETE ALL REQUIRED INFORMATION TO RESERVE A TIME SLOT.

Please contact the Provider Support Mailbox at ra-basprovidersupprt@pa.gov with questions.