

988: A Direct Link for Suicide Prevention & Crisis Support

ODP Announcement 22-062

AUDIENCE:

All interested parties

PURPOSE:

The purpose of this communication is inform interested parties of the 988 lifeline .

Trained crisis response professionals can provide support to individuals considering suicide, self-harm, or any behavioral, mental health or substance abuse need. Lifeline services are available 24 hours a day, seven days a week at no cost to the caller.

DISCUSSION:

Pennsylvanians will soon have a new, easier way to connect to behavioral or mental health crisis services. Dialing 988 will connect callers directly to the [National Suicide Prevention Lifeline](#).

Starting on July 16, 2022, people who call, text, or chat with 988 will be directly connected to the National Suicide Prevention Lifeline. The existing Lifeline phone number (1-800-273-8255) will remain available. Callers can also connect with the Veterans Crisis Line or receive assistance in Spanish. These services will be available 24 hours a day, seven days a week and are free to any caller no matter where they live.

Additional resources can be found at:

[988 FAQs](#)

[Veterans Crisis Line Information](#)

ATTACHMENTS:

[988 One Page Summary](#)