

Office of Developmental Programs (ODP) Quality Management (QM) Revised Prerequisite Modules and Handbook Now Available

ODP Announcement 21-047

AUDIENCE:

ODP Staff, Counties/Administrative Entities (AEs), Supports Coordination Organizations (SCOs), Providers, and Health Care Quality Units (HCQUs)

PURPOSE:

To announce the availability of ODP's revised QM Certification prerequisite modules and a new QM Certification Handbook as of June 21, 2021.

DISCUSSION:

To build system capacity, grow a culture of quality, and ensure success in applying QM principles and practices, ODP offers a QM Certification curriculum aimed at enhancing the QM knowledge and skills of ODP staff and stakeholders across the service delivery system. In order to prepare learners for participation in a QM Certification class, ODP recently updated and streamlined all prerequisite modules and created, for the first time, a QM Certification Handbook.

Here are key things that you should know:

- ✓ Revised prerequisite modules and the handbook are now available to anyone interested in learning how to apply QM principles and practices in their work environment

- ✓ Individuals who registered or intend to register for an upcoming QM Certification class from July 2021 on **must** complete the revised prerequisite modules prior to attending a class.
- ✓ Completion of the retired modules is no longer considered sufficient to participate in upcoming classes.

Visit <https://www.myodp.org/course/view.php?id=1795> to access revised prerequisite modules and handbook.

Path on MyODP: Training > Quality Management > Quality Management Training Modules

Questions

Questions about the ODP QM Certification program can be sent to the ODP QM Mailbox:

RA-PWODPQMCERTI@pa.gov.