

Update on ODP's Expectation for Resuming In-Person Individual Monitoring Conducted by Supports Coordinators

ODP Announcement 22-035

AUDIENCE:

ID/A and AAW Supports Coordination Organizations

PURPOSE:

To announce the release of the ODP Supports Coordinator Tip Sheet for Returning to In-Person Individual Monitoring and to provide registration information for an upcoming ODP webinar regarding these expectations.

DISCUSSION:

Supports Coordinators (SCs) play a critical role in the ODP system by conducting individual monitoring activities. While SCs have been overall successful in conducting individual monitoring remotely during the pandemic, there is no replacement for in-person monitoring to ensure the health and safety of individuals.

ODP is requiring that SCs conduct an in-person monitoring with individuals that fall into the following priority list on their caseload that they have not seen in-person during this current Fiscal Year (FY) 2021/2022 by the end of the FY (June 30, 2022).

- Individuals who live alone that have not had an in-person monitoring during this FY.
- Individuals who did not receive an in-person service from a Provider during this FY.
- Individuals supported in a licensed residential setting that is currently under licensing sanctions or license revocation.
- Newly enrolled individuals who have never had an in-person monitoring visit with their assigned SC.

An additional in-person monitoring visit is not required for those individuals who have already been seen in-person by the SC during this FY unless there are health and safety concerns.

Also, ODP recognizes that every individual has a different comfort level with in-person visits. Use the guidance and talking points in the attached Tip Sheet during your conversations with individuals and families to help them feel comfortable with an in-person visit.

In the event that an SCO is unable to complete an in-person monitoring as instructed above, contact your respective ODP Regional Office for further discussion.

In addition, ODP will be conducting a webinar to provide further guidance on the expectations of SCs resuming in-person monitoring.

Webinar is scheduled for Tuesday April 5th, 2022 from 1pm to 2pm. Register for the webinar at the following link:

<https://attendee.gotowebinar.com/register/1384694579727543054>